



## Introducing 'The F1RST Register'

Launching 1<sup>st</sup> week of May 2011

### What is The F1RST Register?

The 'F1RST Register' has been created to recognise and reward excellence in the advanced driving and riding tests. Modelled on a first class degree, F1RST is awarded to those candidates who achieve a score of '1' in every category of the advanced test (*or, at the discretion of the Examiner who may recommend a candidate if they have a '2' in certain categories\*\**) and who are recommended for recognition by their IAM Examiner.

### Who can qualify for F1RST Registration?

- **Associates** who achieves all '1' scores in their advanced test, or retest, will become a F1RST member.
- **Existing IAM members** who take and complete a members driving or riding assessment and achieve a score of all '1' will also qualify.
- **Police Advanced Driving and Motorcycling Certificates** achieve exemption and automatic entry as a F1RST member.
- **Current Members** who achieved a score of all '1' in their test taken within the last three years will also be invited to join the F1RST Register retrospectively.

There are no limits to the number of times a member can take a test or assessment in order to try and achieve F1RST status.

### How we recognise and reward F1RST members

- A special 'F1RST Register' certificate
- A F1RST logo on their IAM membership card
- Entry onto the online F1RST Register on [www.iam.org.uk/f1rst](http://www.iam.org.uk/f1rst)
- Discounts on IAM events including Skills Days
- Entry to the 'advanced' level of IAM motorcycle Skills Days (TBC)
- An invitation to join the IAM as an Observer (TBC)



## **How much does it cost?**

There are no additional costs required to become a F1RST member. The membership fee is the standard amount and the cost for a test (£65), retest (£35) or members assessment (£35) are also the standard fees.

## **How to find out more about the F1RST Register**

F1RST has been designed to be simple and easy to understand and access. Please visit [www.iam.org.uk/F1RST](http://www.iam.org.uk/F1RST) to find out more, to apply or to peruse the Register of members.

## **IAM Group information**

The F1RST Register should not affect the way you prepare Associates to take the advanced car or bike test in any way. It simply recognises an outstanding performance during the test.

Existing members who pass with less than a score of all '1' marks can try again by taking a member's assessment.

The attainment of a F1RST is also of course open to Observers and Senior Observers too.

## **Examiner process information**

An Examiner who has a candidate they consider has completed the advanced test/retest/assessment to F1RST standard will tick the F1RST box on the new expenses/test result sheet and submit it in the normal way.

*\*\*At the Examiners discretion a score of '2' will be acceptable for 'Eco-Driving' and 'Commentary' and one other category (except for 'Legality' and 'Slow Manoeuvring' which must score a '1'). Examiners have particular discretion in relation to commentary – there are practical difficulties associated with this area such as dealing with speech impediments and some vehicle related constraints (e.g. enclosed cabs and motorcycles).*

## **Customer Services process briefing**

Quick check notes for customer services

- Anyone taking the advanced car, commercial or bike test could achieve a F1RST result.
- Any existing full member can try to get one by taking a member's assessment.
- Any member who passed with all 1 scores in the last three years can apply retrospectively (they will receive a new certificate and card).

- All exemption applications with a police advanced driving or riding certificate get automatic F1RST entry.
- F1RST does **not** apply to DC55 or any other step products.
- There are no additional costs for F1RST membership.
- Recommendation for F1RST is at the sole discretion of the Examiner who conducted the test/retest or assessment.
- There are **no** honorary F1RST members it is only awarded based on driving/riding ability.

### **Renewal annual membership mailing briefing**

The F1RST field has been added to the data extract for the monthly renewal mailing runs. This means that any F1RST member will automatically get a new membership card with the F1RST logo on it at renewal.

### **F1RST product management**

The contact point for any questions, issues or clarification on F1RST is Paul Woozley, Membership Development Manager x 656.